



maintain .IT
repair .IT
train .IT

NEWS

Secure.IT

Stay advised of criminal activity in Oakley **FREE!**

To receive alerts from the Ringmaster Community Messaging service, visit www.safer-beds.org (the Safer Beds Community site) then click **Join Now**.

Don't delay! There were **several** burglaries in our area over the festive break.

Back.IT Up

Oakley.IT has the PERFECT solution for your backups.

- Once set up, your files or folders are copied silently and securely to the internet for **FREE** (unless you need over 2GB of space).
- It's all silent and needs no action by you.
- Enjoy total protection against fire, theft and IT failure.
- Please note you will need a broadband connection.

We'll set it up and show you how it works for **only £35!**

Call us on **07401 250118**
www.OakleyIT.co.uk/backitup

HAPPY 2012!

We hope you had a lovely peaceful Christmas time and a great New Year.

It probably seems like a distant dream to most of us, who had to quickly return to our busy daily lives while sticking to our New Year resolutions. This is the perfect time to devote a simple resolution to your computer(s) – see the article **New Year Resolutions** below for two easy (non-technical) ideas.

From Issue 6 (Summer 2012), Oakley.IT News will appear on different colours of paper depending on whether it is Spring, Summer, Autumn or Winter. We haven't yet decided upon the colours but they will not reduce legibility and will reinforce how each newsletter is different – so please read them carefully.

Two New Year Resolutions for Your Computer(s):

From our work in and around Oakley, we've identified two **simple** tasks which would have either prevented faults from arising (saving customers around £50), or enabled smoother repairs or recovery (saving customers around at least £35).

Devote just 15-20 minutes to your computer(s) and help to avoid the two most common computer faults or problems (data loss and problems arising from overheating).



Turn to the back page to read more...

JULIE CUNNINGHAM (CLAPHAM) SAYS : Thank you....
Jan provided a thorough and extensive service. Our PC and laptop now work better than ever!
Thank you for your ongoing help.

Planning on a new PC/Laptop?



Do you understand:

- All the jargon and technical bits?
- Internet security (viruses / child protection)?
- How to set it up (broadband, printers etc)?

Let Jan help you through the maze of selecting the right computer for you and installing the software securely. Avoid the frustration of buying the wrong thing and potentially wasting **hundreds of ££££'s**. Jan will advise you on the best solution for you and the best value for money. **Call Jan on: 07401 250 118 or email: help@OakleyIT.co.uk**

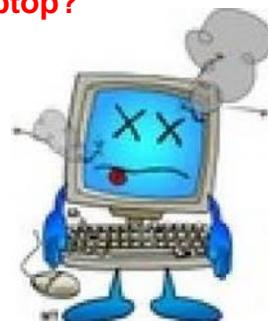
ROZ NEWMAN (OAKLEY) SAYS: Endorsing Jan - I am pleased to write this testimonial to endorse and support Jan in the excellent IT work that he does. He certainly knows his stuff! He keeps things simple and explains what needs doing and why - which is valuable when trying to understand the 'computer lingo!' I wouldn't hesitate in recommending Jan to family and friends.

Maintain.IT / Repair.IT (www.OakleyIT.co.uk/repair)

Don't throw your money away! Do you really need to buy a new PC/Laptop?

Is your current computer:

- Running too slowly?
- Faulty and could be fixed?
- Unable to play your favourite games?



Oakley.IT's principal, Jan Rymarz, is on hand to help with a wide range of services, including:

- Scanning for and removing viruses
- Speed up computers
- Free up disk space by decluttering
- Remove computer programs that are not needed
- Updating Windows - Microsoft releases frequent updates
- Install / update computer software
- Stop crashes and errors
- Broadband installation and fault finding
- Internet security / child protection
- Data recovery from mistakenly deleted or hard drive damage data
- Carry out repairs and upgrades
- Fitting replacement parts (i.e. screens & keyboards for laptops etc)
- **And much more, call Jan on 07401 250 118**

- No call out fees
- Friendly service and advice
- EXPRESS SERVICE only £35
- FULL SERVICE only £55
- Full CLEAR explanations
- Work completed ASAP
- Value for money*



A Welcome from That Sunday Thing (TST)

You recently received a leaflet promoting TST (see example opposite).

That Sunday Thing is a local initiative which brings the local community closer in a fun, informal and family friendly way.

Each monthly event offers a tasty fry-up and a chance to reflect and discuss a range of topics with family, friends and neighbours. There's entertainment for the children (acting out dramas, singing, competitions) as well as a Food For Thought slot and prayer (if you'd like to join in). No charge is made but donations are invited.



To learn more, please call Di on 823222 or visit www.oakleyit.co.uk/tst



Thanks to everyone for your used or unwanted printer cartridges and toners.

It's fabulous that so many of you recycle your old toners and ink cartridges. With printers in constant demand, paper and ink use is very high (especially if you have young children) - increasing the positive impact of recycling. **Oakley.IT** can recycle your cartridges and toners (through Cartridge World) so please let us have any empty or unwanted ink or toner cartridges – we'll ensure that they're properly recycled. **See www.OakleyIT.co.uk/recycle**

Train.IT (www.OakleyIT.co.uk/training)

Oakley.IT's principal, Jan Rymarz, offers friendly one to one training.

A small selection of training recently provided by Jan:

- Introduction to buying and selling on eBay
- How to use your computer properly
- How to use email and attachments i.e. photographs, documents etc
- How to browse the internet effectively
- How to keep your PC running efficiently
- How to set up external hardware i.e. printers, WiFi etc
- Using Microsoft Office software etc

*** Training fee £35 (1st hour) then £25 (subsequent hours)**

Anything not in the list above? Call Jan on 07401 250 118

Training
£35/hr *



DARREN GOODWAY (OAKLEY) SAYS : Jan does exactly what you want, working with you to achieve an excellent service. Resolving all the problems I had, whilst giving valued advice. I would recommend Jan to everyone.

Good Luck to Mountain-Maites



Lisa, Brian (Driver & Support) and Elaine

Many of you will recognise Oakley resident Elaine Maitland (pictured lower right) from daily school runs (her daughters attend Oakley Lower School and the Pre School).

Elaine (and friend, Lisa Chapple) are raising funds for **Ehlers Danlos Support UK (EDS)** by taking part in the **Three Peaks Challenge** in April. They will climb the highest mountains in Scotland, England and Wales in just 24 hours!

EDS is a charity close to Elaine's heart as her youngest daughter, Lexie, was recently diagnosed with the condition – many forms of which can be life threatening.

To learn more, speak to Elaine when you see her, visit www.oakleyit.co.uk/elaine (to read more about their challenge) and visit www.oakleyit.co.uk/lexie (to donate).

Elaine would like to thank everybody in advance for all donations to the charity.

Visit www.ehlers-danos.org to learn more about the condition.

Two New Year Resolutions:

(continued from front page)

1. Backup your files

The simplest method of backing is simply to copy your personal files onto a **USB Flash Drive** (available for as little as £5 to £10 from most major retailers and supermarkets).



Copying files is very simple (using "Drag and Drop") and takes only 2-3 minutes (unless you have hundreds of files). As well as ending up with a backup in case of disaster, you'll be able use other computers to quickly access the files. You could use external hard drives for larger numbers of files, although these costs more (typically around £50).

Read about keeping your files backed (without doing anything) at www.oakleyit.co.uk/backitup

2. Remove loose dust

The second simple task involves a quick visual inspection of the outside of your computer or laptop to check for a build up of loose dust and grime. Pay particular attention to vents in the case which are supposed to allow fresh air to enter the computer and/or provide a route for warm air to escape.

Over time, dust can accumulate in such critical areas causing a built up of heat. The potential damage caused by heat is often underestimated but overheating can cause a wide variety of problems such as sudden slowness (eg noticeable changes in just a few minutes' use) or shutting down unexpectedly, or loud noises caused by overworking fans trying desperately to provide cool air. Overheating can cause permanent damage to very expensive computer components so should be prevented.

ALAN BROWN (OAKLEY) SAYS : Thank you Jan for helping me sort out what I now believe was a fairly minor problem recently. An old duffer like me needs all the help he can get. Jan has also helped me on a couple of previous occasions, with first class results and service. Many thanks.